

## **PLATINUM PROMISE**

### **BUYER SATISFACTION GUARANTEE**

As experienced and knowledgeable REALTORS, we have built our reputations and business on customer support, service and results. Our number one priority is your complete satisfaction with The Mark Fritschle Group at Condominium Realty LTD in managing the successful purchase of your new property. **We promise our customers and clients 100% buyer satisfaction in their purchase or waive our professional 3% fee when selling their property** at a later date and assist them in their move to another property.

Our **Platinum Promise** is designed to address the common fear of many buyers when purchasing property. We are totally confident we will help our customers and clients find the property which best meets their needs! This total commitment enables us to represent our customers and clients in this extremely important financial and lifestyle decision.

Our V.I.P Buyer Profile system matches your needs with the best properties available for sale. Our extensive experience in the sale of thousands of properties in the resort area will help assure you total satisfaction with your new property. You are invited to contact our office to learn more about this exclusive guarantee offered only by **The Mark Fritschle Group**.

### **Your Satisfaction Is Our #1 Priority**

\*An agreement must be signed in order to be valid or program is subject to change without notice.

## ***Buyer Satisfaction Guarantee***

It is understood by all parties hereto:

**Buyer:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Property Purchased:** \_\_\_\_\_

**Agency: The Mark Fritschle Group/Condominium Realty LTD**

**Address: 6200 Coastal Hwy, Suite 301**

**City: Ocean City      State: MD      Zip: 21842**

If Buyer decides to sell above referenced property within one (1) year of purchase the Agent shall waive his 3% listing broker fee subject to the following:

- Seller will pay customary closing costs associated with the sale of the property and pay the typical \$295.00 Administrative Fee to Condominium Realty LTD and the typical co-op fee of no less than 2.5%.
- Buyer will sign an Exclusive Right to Sell Agreement on the above referenced property with The Mark Fritschle Group.
- Buyer must purchase a property of equal or higher value and The Mark Fritschle Group will receive no less than 2.5% from the selling brokerage, builder or private owner. The difference of any fee less than that will be made up by you and paid to Condominium Realty LTD.

\_\_\_\_\_  
Agent

\_\_\_\_\_  
Buyer

\_\_\_\_\_  
Manager Approval

\_\_\_\_\_  
Buyer